



Minami no Kaze

Calling 119 Experience for Foreign Residents was Held

On October 27th (Sunday), Minami Lounge and Minami Fire Station together held a seminar “How to call 119” for students studying Japanese in Minami ward Japanese class. 8 foreign students and 9 volunteers from Japanese class attended that day. The seminar focused on how to call 119, how to use 119 interpreting system, usage of fire extinguisher. The seminar finished by observing the real fire engine. Japanese learners said that this experience was very helpful. “It was a rare experience. Very helpful information before the winter season.” and “Knowing that I can call in my mother tongue is an information which make my mind peaceful.” was some of the comments which was said by the learners.



Experience of using 119 multi-language interpreting system.



Challenge using Fire Extinguisher



Observing the Fire Engine

How to call an Ambulance

- ① If you need an ambulance, call “119”.
- ② Please tell A) Fire or B) Emergency.
- ③ Tell your address (Ward, Street and Street no.), Tel. no. and name.
- ④ Answer to the questions which is asked.
- ⑤ Wait for an ambulance.

※ If you call 119 from mobile phone, tell you are living in “Yokohama City” with your address.

How to call an ambulance (From FDMA)
 Details are written in the following website.
<https://www.fdma.go.jp/publication/portal/post2.html> (Multi-language)



I want to call an ambulance when someone is ill or injured suddenly. How can I do that?

Do I need to pay for an ambulance?

You don't have to pay for an ambulance.

Can we (foreigner) use the system?

Yes, you can.

I can't speak or understand Japanese...

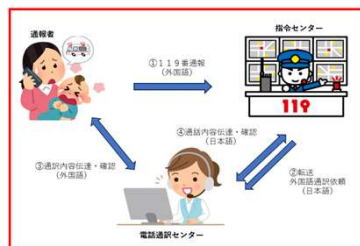


Year-end Information

Please be aware hospital, ward office and many facilities will be closed due to year end holiday season.



- Minami lounge will be closed thru Dec.29, 2024(Sun.) to Jan.3,2025(Fri.)
- Yokohama City Office, Minami Ward Office are closed thru Dec.28, 2024(Sat.)-Jan.5, 2025(Sun.)
- Minami Ward garbage schedule; Garbage are not collected thru Dec.31,2024(Tue.)-Jan.3,2025(Fri.) Don't throw your garbage on these days!
- If you are suddenly ill on Sunday, holiday...
 Minami Ward Holiday Emergency Clinic (Internal & Pediatrics)
 Dec.30(Mon.)-Jan.3(Fri.) TEL:045-711-7000



Reference : 総務省消防庁
 「電話通訳センターを介した三者間同時通訳」

The telephone interpreting system will assist you.

- ① Foreign residents 119 call will be sent to the head quarter,
- ② the telephone will be transferred to interpreting center and
- ③ ④ interpreting telephone call will start!



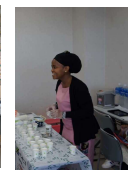
Minami Lounge Event “Minna no “WA!” Festa Report



November 17th, Sunday was a sunny warm day. On that day, Minami lounge event “Minna no “WA!” Festa” was held. More than 1,000 people visited our event even though “Tori no Ichi” (Japanese traditional festival) was held on the same day at the shrine nearby.



People who visited the event participated many programs, ate foods from other countries, test taste teas from the world, tried on ethnic costumes (also kimono) and also enjoyed all kinds of stage performances including Japanese speech by foreign people studying Japanese.. Many people enjoyed the event and went home with a big smile.



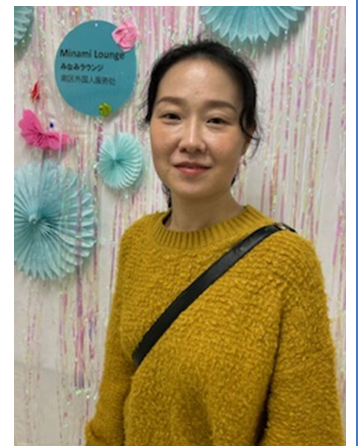
Multicultural Volunteer ⑨

Ms. Yang Yan



Came to Japan 5years ago from Tianjin city, China. In Japan a dish called Tenshinhan’s spell uses kanji “天津” which is same kanji with Tianjin city, so by curiosity I asked her if the dish is famous in Tianjin. However, she told us that the dish is not famous in Tianjin and surprised us.

She found out about Minami lounge’s multicultural volunteer activity by her friend’s introduction. Her volunteering activity started as soon as she registered in our lounge. She is volunteering by using her mother tongue (Chinese)and helps children adjust to the school in Japan. Ms. Yang says that the children are cute and she enjoys the activity. She also volunteered to help Minami lounge’s event “Minna no “WA!” Festa”. She helped the “Trying on ethnic costumes ” corner for the whole day. She enjoyed seeing ethnic costumes of many countries and to help the visitors. We are looking forward seeing her again in our activity!



Information of Minami Sakura Masturi 2025 (Cherry blossom festival)

March 22nd (Saturday) 14:00-19:00 and 23rd (Sunday) 10:00- 15:00, Minami Sakura Matsuri 2025 will be held in Maita park. Minami lounge will also participate. Please come to the festival and visit our booth! The details will be posted on our website before the festival. Please note that the event schedule might change due to the weather.

Minami Citizens Activity & Multicultural Lounge (Minami Lounge)

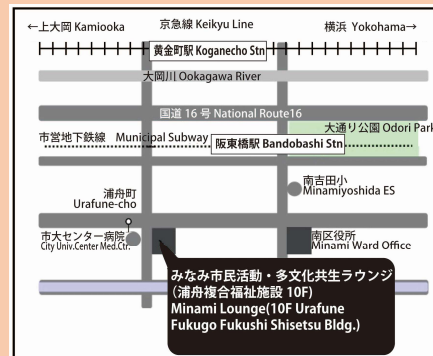
Urafune Fukugo Fukushi Shisetsu 10F, 3-46 Urafune-cho
Minami-ku, Yokohama 232-0024

① **Consultation Desk (Free of charge)** : Mon.-Sun. 9:00-17:00
(Closed on :Every 3rd Mondays· Dec.29 to Jan.3)
Tel. : (Japanese) 045-232-9544
(Foreign Language) 045-242-0888
※Please check below for available languages

② **Free of charge consultation** :
Law (2nd Thurs), Visa (3rd Thurs) and Education (4th Thurs)
※ 13:30-, 14:30- (Appointment needed. Tel.045-242-0888)

[Available languages and days]

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Chinese	Chinese	Chinese English	Chinese Thai	Chinese Tagalog	Chinese	Chinese



Minami Lounge URL
<https://tabunka.minamilounge.com/>

◀ Direction Map